



MANAGER, DISABILITY SERVICES

Location: Remote or Bridges Head Office in Saskatoon, SK

About Bridges Health: Bridges Health is a leading provider of disability management and health solutions across Canada. With a commitment to empowering individuals with disabilities, Bridges Health offers comprehensive services aimed at enhancing the lives of those facing challenges in the workplace and beyond. Through innovative programs, compassionate care, and a client-centered approach, Bridges Health is dedicated to fostering inclusivity and promoting wellness for all. Bridges Health provides services through our several divisions including Mental Health, Technology, Health services, Adjudication, Disability Management, Attendance Management, Vocational Rehabilitation.

Position Overview: Bridges Health is seeking a dynamic and experienced Manager to join our team leading the Disability and Vocational Services team. As the Manager, you will play a pivotal role in overseeing the delivery of disability management services to multiple customers. These services include, but are not limited to short-term disability management, adjudication services and employee attendance programs. This role is responsible for ensuring the highest level of support to our customers and clients. This is an exciting opportunity to contribute to a leading organization in health services and make a meaningful impact on the lives of others. We are seeking an individual who has the capacity to initiate and grow this division of the business.

Key Responsibilities:

1. **Leadership:** Provide strong leadership and guidance to the Disability Services team, fostering a culture of collaboration, excellence, and continuous improvement.
2. **Program Development:** Develop and implement innovative strategies and programs to enhance our current customer disability programs and attract new customers to Bridges Health
3. **Customer Management:** Build and maintain positive relationships with clients, collaborating closely to understand their goals and deliver tailored solutions that meet their needs.
4. **Staff Development:** Support the professional growth and development our team of consultants through training, coaching, and mentorship, ensuring a high level of expertise and service delivery.
5. **Quality Assurance:** Monitor service delivery and outcomes, implementing quality assurance measures to uphold standards of excellence and drive continuous improvement.
6. **Compliance:** Stay abreast of relevant legislation, regulations, and industry best practices, ensuring compliance with all applicable standards and requirements.
7. **Reporting:** Prepare regular reports and presentations on program performance as required

Qualifications:

- Registered Rehabilitation Professional, RRP, CVRP or other related designation would be considered an asset but is not a requirement
- Minimum of 10+ years of experience in disability management or related field, with a demonstrated track record of leadership

- Strong knowledge of disability legislation, regulations, and best practices.
- Excellent communication, interpersonal, and relationship-building skills.
- Proven ability to lead and motivate a team, driving engagement and results.
- Highly organized with strong attention to detail and the ability to manage multiple priorities effectively.
- Opportunity to make a meaningful difference in the lives of individuals with disabilities.

Why Join Bridges Health

- Collaborative and supportive work environment with opportunities for professional growth and development.
- Competitive compensation and benefits package.
- Flexible work arrangements, including the option for remote work.

If you are a passionate and dedicated professional with a commitment to providing exceptional service to your clients, we want to hear from you! Please submit your resume and cover letter outlining your qualifications and experience to:

Adelle Stewart, Director
adelle@bridgeshealth.com

Applications will be accepted until a suitable number of candidates is established. Bridges Health thanks all applicants for your interest in this role but will only be contacting candidates who will be invited to move to the next stage of our recruitment process.